

PROBLEM	SOLUTION
<p>Black Screen (Screen is off)</p>	<ol style="list-style-type: none"> 1. Check the power supply and make sure the power cord is connected. 2. Check if the power switch is turned on. 3. Check the connection of external ethernet cable. 4. Try to switch the content source and make sure the playing source is selected. 5. If all the above have been checked and the issue is not resolved, try to replace the power cord and ethernet cable. 6. Contact Displays2go customer service if you need further assistance.
<p>Part of the module malfunction</p>	<p>For your safety, do NOT try to service the unit by yourself. Contact Displays2go customer service for further assistance.</p>



If you have any questions regarding our products or warranty information, please visit us at www.displays2go.com or contact D2G customer service 844-221-3393.

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